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# Smart phone Environment and Wi-Fi Module

## 1. Minimum specifications on a Smart phone:

Android 5.0 version or higher

IOS 9.0 version or higher

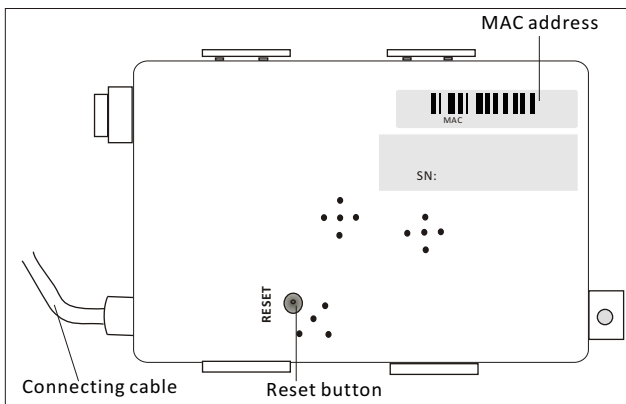
## 2. Wireless Network Requirements of Wi-Fi module

Features \ Standard	IEEE 802.11 b	IEEE 802.11 g	IEEE 802.11 n
Operating frequency	2400 - 2483.5MHz ISM band	2400 -2483.5MHz ISM band	2400 -2483.5MHz ISM band
Modulation	DQPSK,DBPSK CCK,DSSS	QPSK,BPSK,16QAM 64QAM with OFDM	BPSK,QPSK,16QAM 64QAM with OFDM
Channel numbers	13 channels for worldwide	13 channels for worldwide	
Data rate	At most 11Mbps	At most 54Mbps	At most 150Mbps
Sensitivity	-76dBm for 11Mbps	-65dBm for 54Mbps	-64dBm at MCS7 (2.4GHz band/HT20) -61dBm at MCS7 (2.4GHz band/HT40)
Output Power	16±2dBm for 11Mbps	14±2dBm for 54Mbps	12±2dBm at MCS7 (2.4GHz band/HT20) 12±2dBm at MCS7 (2.4GHz band/HT40)
security	Standard: WEP/WEPA/WPA2 encryption algorithm: WEP64/WEP128/TKIP/AES		

## 3. Where is the Wi-Fi module and The MAC address

Open the front panel, the Wi-Fi module is nearby the electric box cover or on the panel.

The MAC address is the ID of a Wi-Fi module, it's very important for after service, please don't remove or destroy the MAC address label.



# Downloading and Installing the App

## 1. Install the APP for Android Smart phone

**Step1.** Tap the "Play Store" icon on the Smart phone.

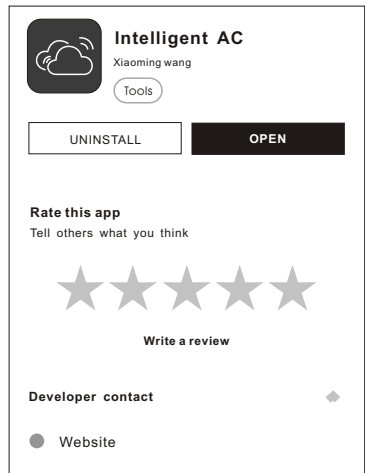
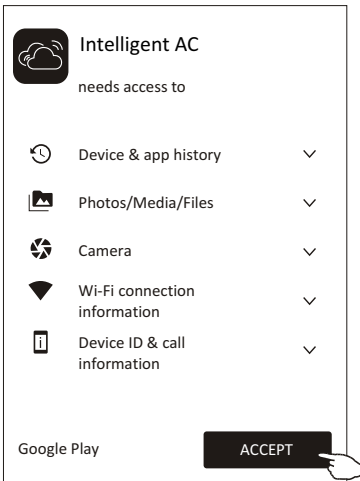
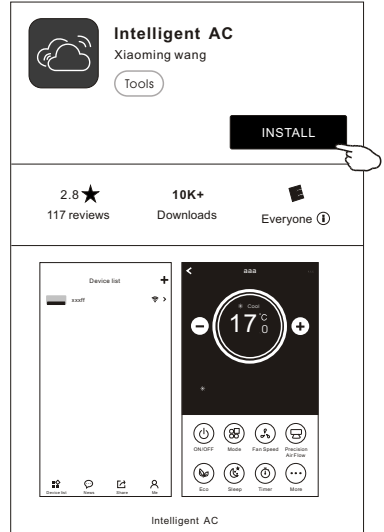


**Step2.** Type "Intelligent AC" in the search window and search the app.

**Step3.** Tap the "INSTALL" button.

**Step4.** Tap the "ACCEPT" button to install the APP.

**Step5.** When the app is finished installing, an OPEN button is displayed on the screen. If you are ready to use it ,tap "OPEN" to start it.



# Downloading and Installing the App

## 2.Install the APP for iPhone(IOS system)

**Step1.** Tap the "APP Store"icon on the iPhone.



App Store

**Step2.** Type "intelligent ac" in the search window and search the app.

**Step3.** Tap the button  to download and install the APP.

**Step4.** When the app is finished installing, an OPEN button is displayed on the screen. If you are ready to use it ,tap "OPEN" to start it.

## 3.Another way to download and Install the APP

**Step1.** Scan the following QR code.

**Step2.** Tap "Download" on the screen (for iPhone, please enter into the App Store and follow item2 of this topic to finish the installing).

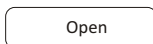


**Step3.** After downloaded the APP, tap"Install" button on the screen or find the"IntelligentAC.apk" in the download lists and open it.

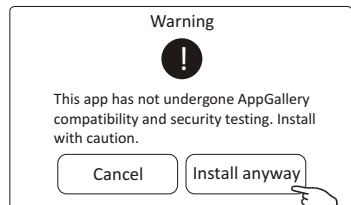
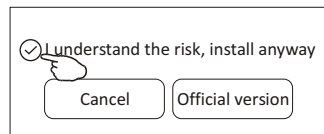
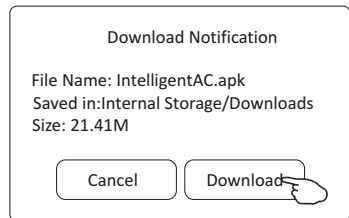
**Step4.** Select "I understand the risk, install anyway" . on the installation screen

**Step5.** Tap"Install anyway" to install APP.

**Step6.** When the app is finished installing, an OPEN button is displayed on the screen. If you are ready to use it ,tap "OPEN" to start it.



*Note: Source UC Browser for above steps ,you can choose other tools.*



# Activate APP-App settings

1. Launch the APP by tapping the Intelligent AC icon on your smart phone.



Intelligent AC

2. Tap Allow to get permissions of access to camera and storage on the next permissions screen.

Direct access to camera to take photos or videos

Intelligent AC requires access to following permission: Camera. Allow?  
Configure permissions from Phone Manager>Permissions manager.

☒ Never ask again after denying permission

Access photos, media, and files on your device

Intelligent AC requires access to following permission: Storage. Allow?  
Configure permissions from Phone Manager>Permissions manager.

☒ Never ask again after denying permission

**Note:** if you tap Deny, the app will disable and prompt "Please enable the permission in settings".  
You can enable the permission in your mobile setting.

3. Once get the permissions, on the next Select Area Of Use screen, please carefully select one of the area and tap Confirm.

Select Area Of Use

**Mainland China(China Server)**  
For users in mainland China only, users in Hong Kong, Macau, and Taiwan in China should use Other Areas

**European Region(European server)**  
Recommended GDPR to include users in countries and regions.

**Other Region(American server)**  
Users in other areas please select this area.

Make sure that the product you use is the same as the local area you choose. Otherwise the product may not work properly

Select Area Of Use

**Mainland China(China Server)**  
For users in mainland China only, users in Hong Kong, Macau, and Taiwan in China should use Other Areas

**European Region(European server)**  
Recommended GDPR to include users in countries and regions.

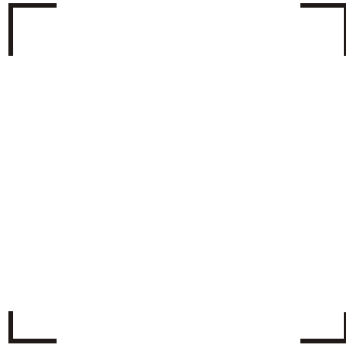
**Other Region(American server)**  
Users in other areas please select this area.

# Activate APP-Activation code and Privacy agreement

4. On the next activation screen, to activate the APP, you can scan the activate QR code directly or choose Manual input and input the activation code .

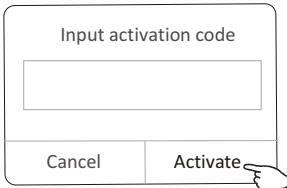


## Activate QR code and activation code

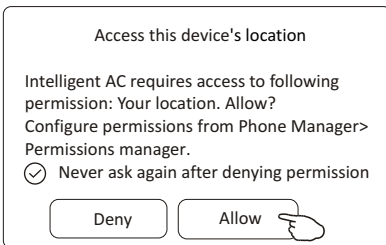


*Note: Without the QR code or activation code, you can't activate the APP and using it, please keep them safe.*

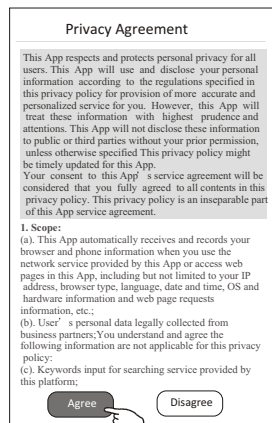
## Scan the QR code or Manual Input



5. Please tap **Allow** on the next Access to location screen after activation .

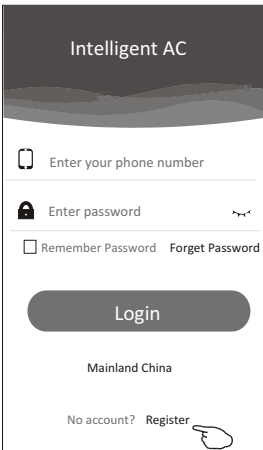


6. Welcome screen and Privacy Agreement screen will POP up , please check the privacy carefully and tap Agree.



# Login-Registration for new user

1. For the new installation of APP, the login screen will appear after Privacy agreement.  
For a new login, it will appear after launching and welcome screen.
2. If you don't have an account please tap Register.
3. Tap country calling code of your phone number like "+86".
4. Slide the screen or find the country of your mobile phone number located.  
Tap the country like China +86.
5. Input your mobile phone number and create a password  
(Password must including 6~20 characters and numbers)
6. Tap Get verification code and a message with verification code will be received on your smart phone soon .
7. Input the verification code within 59s.
8. Tap Complete when done.



Intelligent AC

Enter your phone number

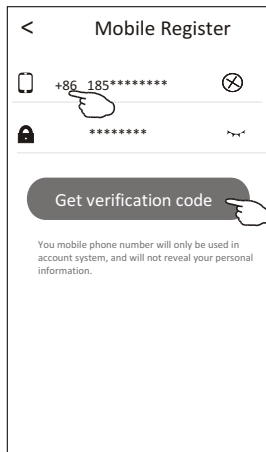
Enter password

☐ Remember Password [Forget Password](#)

Login

Mainland China

No account? [Register](#)



Mobile Register

+86 185\*\*\*\*\*

\*\*\*\*\*

Get verification code

You mobile phone number will only be used in account system, and will not reveal your personal information.

Tap it to display or hidden the password

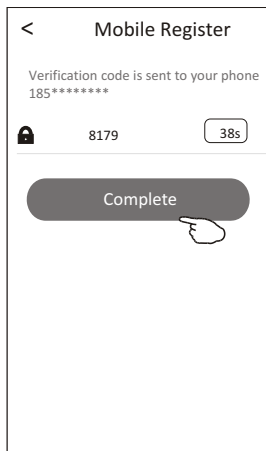


Choose Country

A

Afghanistan	+93
Albania	+355
Algeria	+213
Andorra	+376
Anguilla	+1264
Antigua and Barbuda	+1268
Argentina	+54

A  
B  
C  
D  
E  
F  
G  
H  
I  
J  
K  
L  
M  
N  
O  
P  
Q  
R  
S  
T  
U  
V  
W  
X  
Y  
Z



Mobile Register

Verification code is sent to your phone  
185\*\*\*\*\*

8179 38s

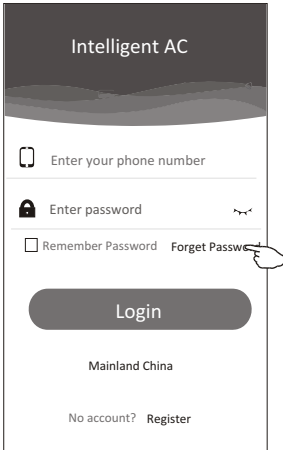
Complete

Message sample

[Intelligent AC verification code]:  
you are now using SMS to obtain  
Intelligent AC authentication code,  
verification code is 8179

## Login-Forget the Password

- 1.If you forget the password to login please tap Forget Password.
- 2.Input your mobile phone number and create a new password (Must including 6~20 characters and numbers).
- 3.Tap Get verification code.
- 4.Input the verification code( included in the message received on your smart phone) within 59s.
- 5.Tap Complete to finish the registration.



Intelligent AC

Enter your phone number

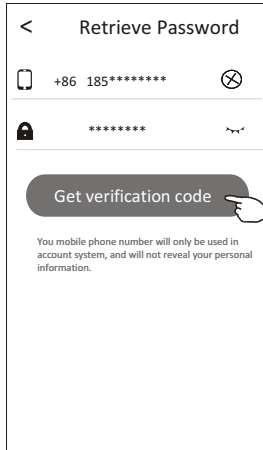
Enter password

☐ Remember Password [Forget Password](#)

Login

Mainland China

No account? [Register](#)



< Retrieve Password

+86 185\*\*\*\*\*

\*\*\*\*\*

Get verification code

You mobile phone number will only be used in account system, and will not reveal your personal information.



< Retrieve Password

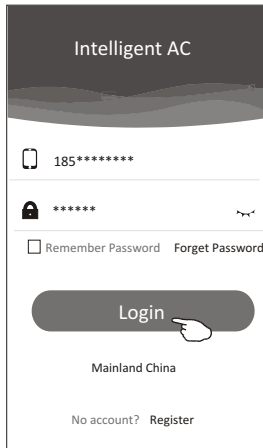
Verification code is sent to your phone 185\*\*\*\*\*

8179 38s

Complete

## Login

- 1.Input your mobile phone number and password.
- 2.Tap Login.



Intelligent AC

185\*\*\*\*\*

\*\*\*\*\*

☐ Remember Password [Forget Password](#)

Login

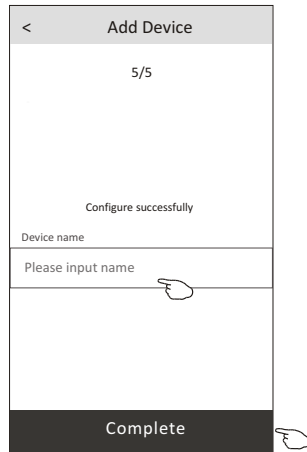
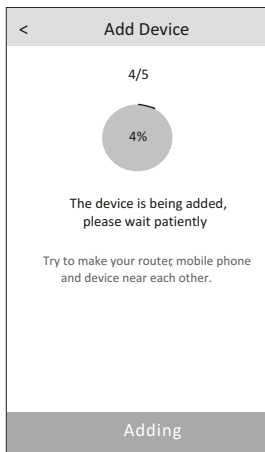
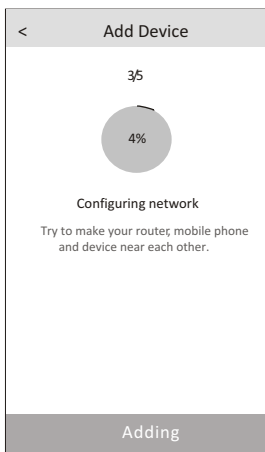
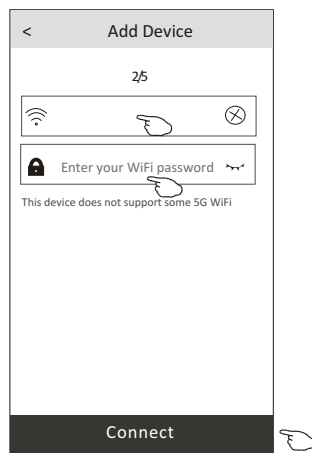
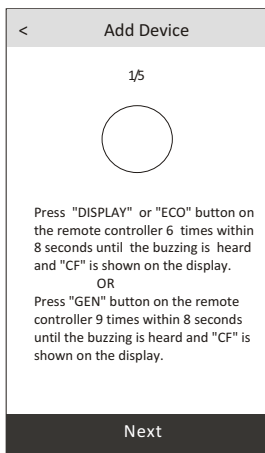
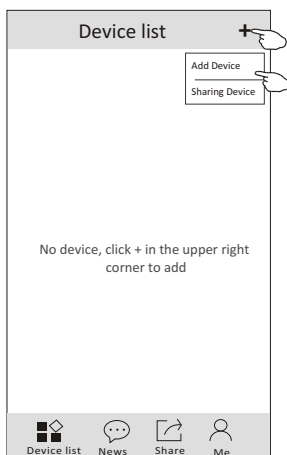
Mainland China

No account? [Register](#)



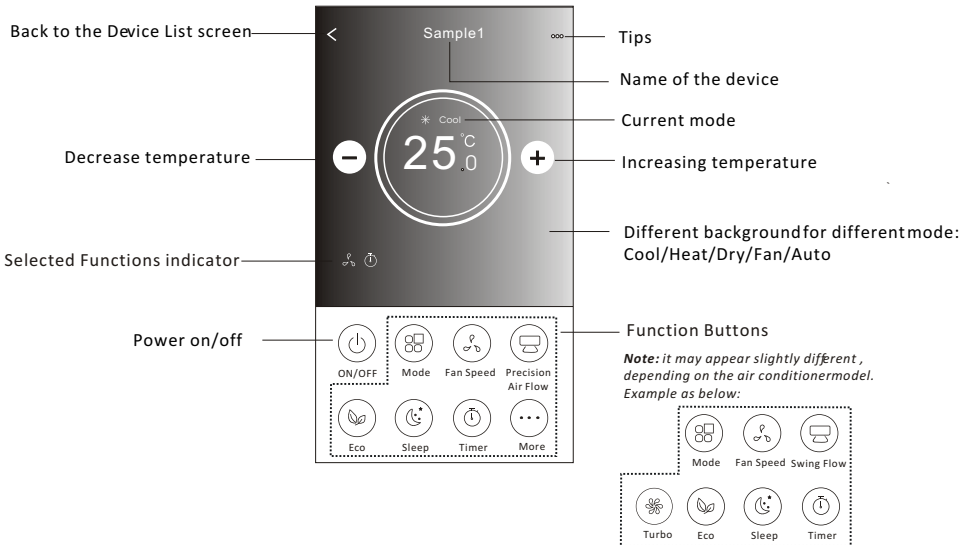
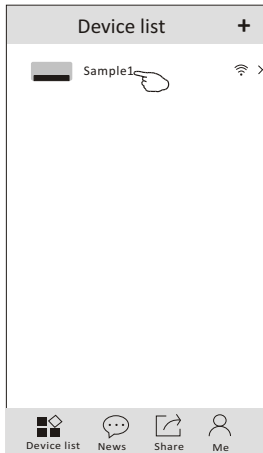
# Add device

1. Click + in the upper right corner of the Device list screen ,then tap Add Device.
2. Power on the indoor unit(Launching the Air conditioner is not required ) and follow up the instruction on 1/5 screen or press restart button of the Wi-Fi module to restart the Wi-Fi module. Tap next on 1/5 screen.
3. Input the Wi-Fi name and password, the same as your smart-phone connected, tap Connect.
4. You can see the percent rate of connecting process,at the same time PP", "SA", "AP" shining in turn on the indoor display.  
 "PP" means "searching the router"  
 "SA" means "connected to the router"  
 "AP" means "connected to the server"
5. When finished the configuration it will get into 4/5 and 5/5 screen automatically.
6. Input the name of this device and tap Complete on 5/5 screen.  
 The device will be listed on the Device list screen when done.



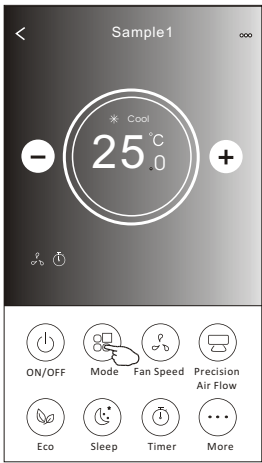
# Air conditioner control-Main control screen

Tap the name of one device, it will get into the main control screen of the device.



# Air conditioner control-Mode

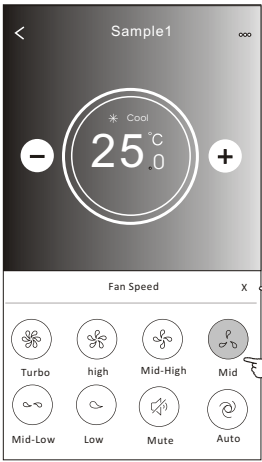
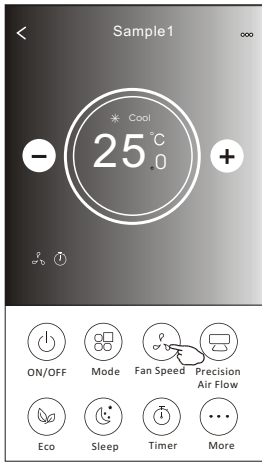
- 1.Tap the Mode button.
- 2. There are 5 modes on the Mode screen, tap one button to set the Air conditioner working mode.
- 3.Tap the X button to back to the main control screen.
- 4.The mode and background will change on the screen.



**Note:** please read the details of each mode in the user manual to control more comfortable.

# Air conditioner control-Fan Speed

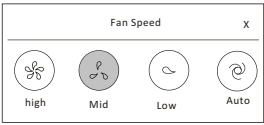
- 1.Tap the Fan speed button.
- 2.Choose your desired fan speed and tap it.
- 3.Tap the X button to back the main control screen.
- 4.The selected fan speed indicator will appear on the screen.



Mode	Fan Speed
Cool	All speeds
Fan	All speeds
Dry	
Heat	All speeds
Auto	All speeds

**Note:**  
Fan Speed can't be adjusted on Dry mode .

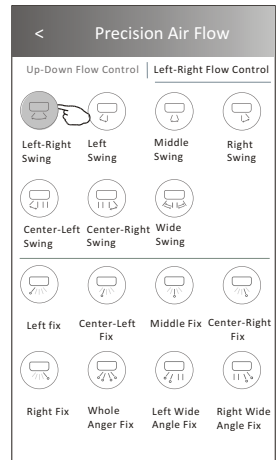
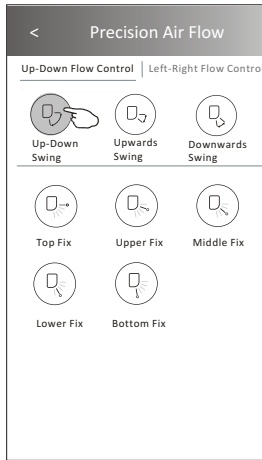
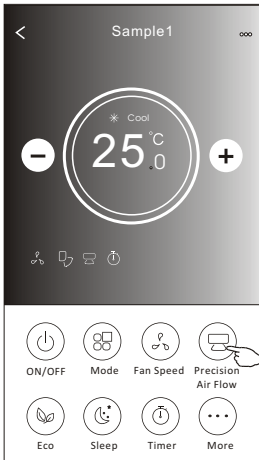
**Note:** Fan Speed screen may appear slightly different, depending on the air conditioner model.  
Example as below:



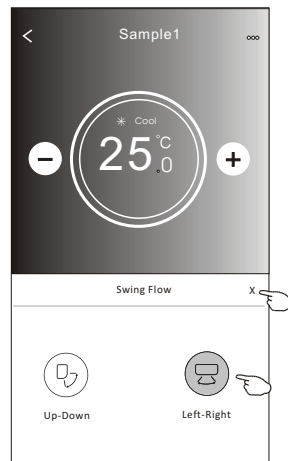
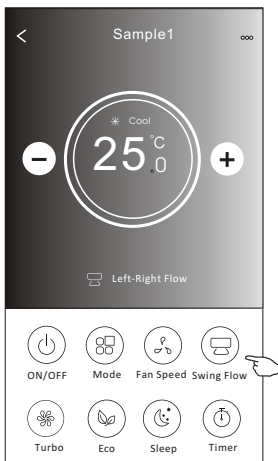
# Air conditioner control-Air Flow control

1. Tap the Precision Air Flow button or Swing Flow button.
2. Choose your desired air flow and tap it.
3. Tap the X button to back to the main control screen.
4. The selected air flow indicator will appear on the screen.

**Note:** For some models without auto Left-Right wind, If you active it, you will hear a beep, but no any actions.

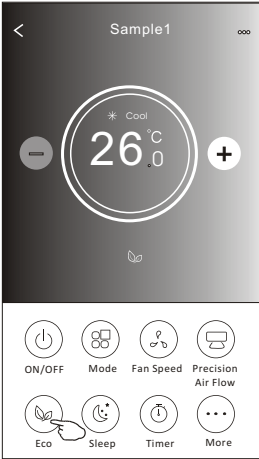
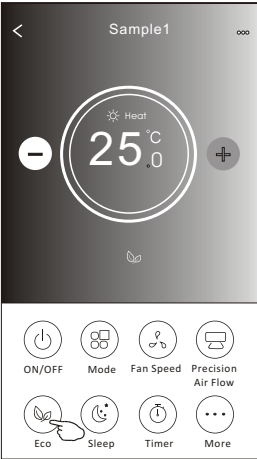


**Note:** The Main controlscreen and Air Flowscreen may appear slightlydifferent , depending on the airconditioner model.  
Example as below:



# Air conditioner control-ECO

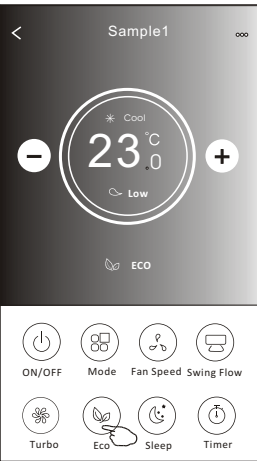
- 1.For Eco function, just tap the button to activate the function, the button will be lighting and the indicator will appear on the screen.
- 2.Tap again to disable the function.
- 3.Temperature controlled for some air conditioner model:  
In Cooling mode, the new setting temperature will  $\geq 26^{\circ}\text{C}$ .  
In heating mode, the new setting temperature will  $\leq 25^{\circ}\text{C}$ .



Mode	ECO enabled
Cool	Yes
Fan	
Dry	
Heat	Yes
Auto	

ECO is disabled on Fan/ Dry/Auto mode .

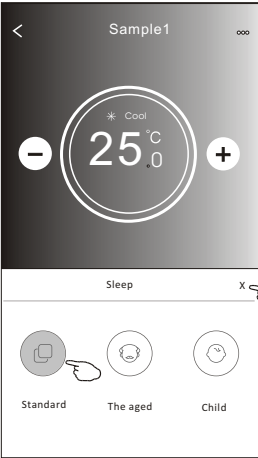
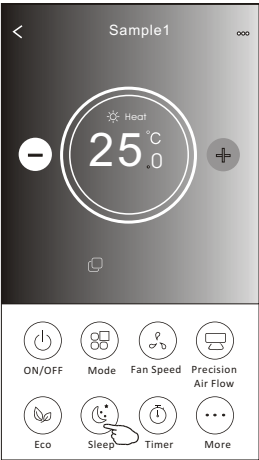
**Note:** The Main controlscreen and ECOcontrol method mayappear slightly different, depending on the airconditioner model.Example asbelow:



**Note:**  
ECO is disabled on Turbo/Sleep mode too  
for some air conditioner model.

# Air conditioner control-Sleep

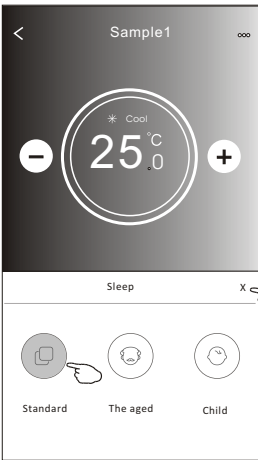
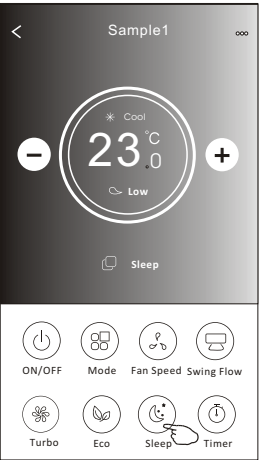
- 1.Tap the Sleep button.
- 2.Choose your desired sleep mode and tap it.
- 3.Tap the X button to back to the main control screen.
- 4.The selected sleep mode indicator will appear on the screen.



Mode	Sleep enabled
Cool	Yes
Fan	
Dry	
Heat	Yes
Auto	

Sleep is disabled on Fan/ Dry/Auto mode .

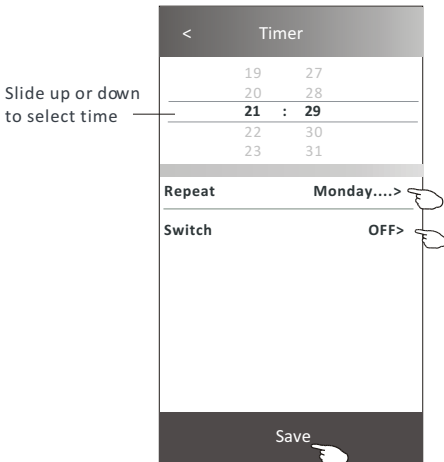
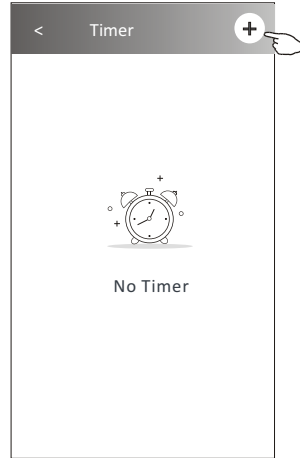
**Note:**  
The Main controlscreen may appear slightly different ,depending on the air conditioner model.  
Example as below:



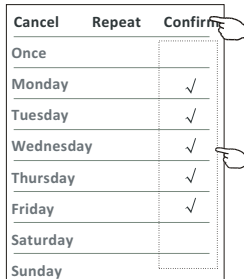
**Note:**  
Sleep is disabled on Turbo/Sleep mode too  
for some air conditioner model..

## Air conditioner control-Timer(Off)

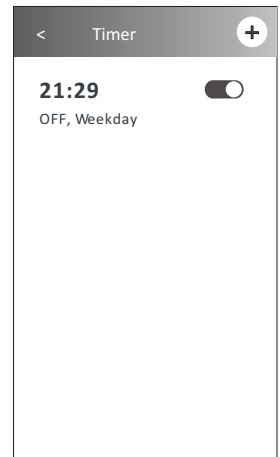
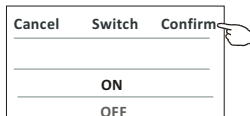
1. Tap the Timer button.
2. Tap + in the upper right corner of the Timer main screen.
3. Choose the Time/Repeat/Switch OFF then tap Save.
4. The timer(off) will appear on the Timer main screen.



Tap repeat> then tap your desired repeat days or Once, then tap Confirm your selection.

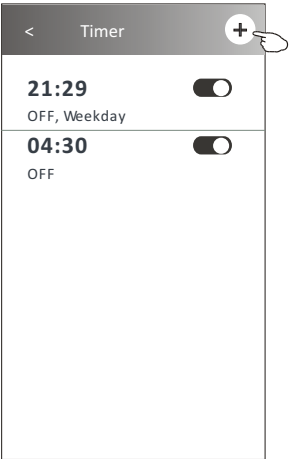
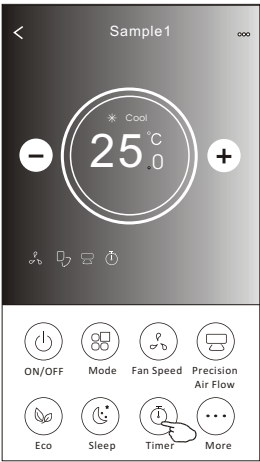


Tap Switch> then slide the screen to choose ON and Confirm.

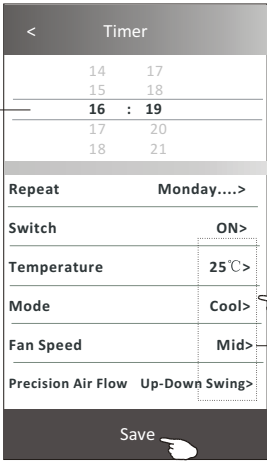


# Air conditioner control-Timer(On)

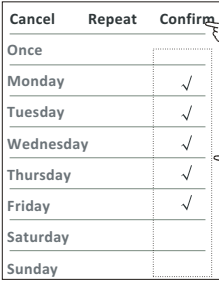
- 1.Tap the Timer button.
- 2.Tap + in the upper right corner of the Timer main screen.
- 3.Set the Time/Repeat Date/Switch(ON)/Temperature/Mode/  
Fan speed/Air Flow as your desired and then tap Save.
- 4.The timer will appear on the Timer main screen.



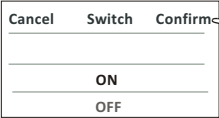
Slide up or down  
to select time



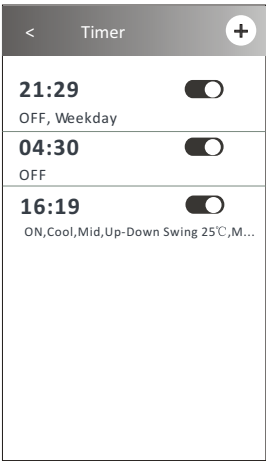
Tap repeat> then tap your desired  
repeat days or Once, then tap  
Confirm your selection.



Tap Switch> then slide the  
screen to choose ON  
and Confirm.



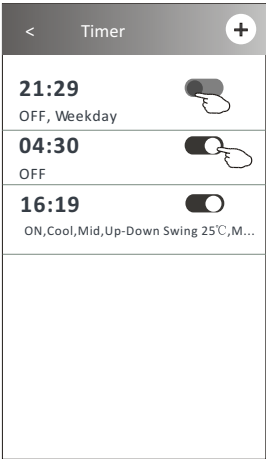
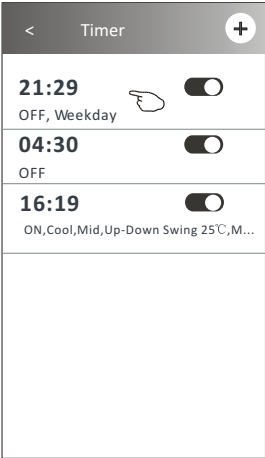
Tap Temperature/Mode/Fan Speed/  
Air Flow > one by one then set as  
your desired as mentioned on the previous  
chapter and tap Confirm the setting.





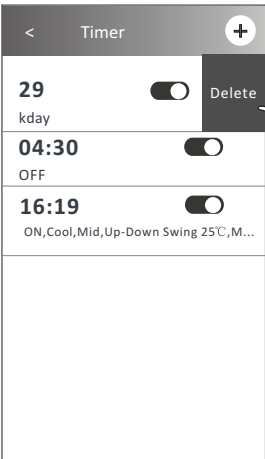
# Air conditioner control-Timer(change /disable /delete)

- 1.Change the Timer setting:  
Tap anywhere of the timer list bar except the switch bar to get into the Timer setting screen, change the setting and then tap save.
- 2.Enable or Disable the Timer:  
Tap the left of the switch to disable the Timer.  
Tap the right of the switch to enable the Timer.
- 3.Delete the Timer:  
Slide the list bar of the Timer from right to left until Delete button appear, then tap delete.



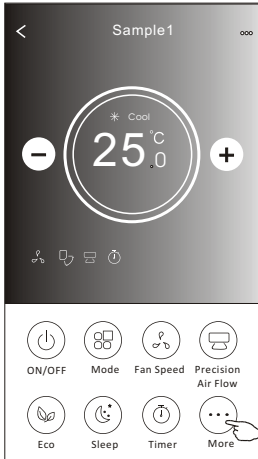
Slid left to disable the Timer.

Slid right to enable the Timer.

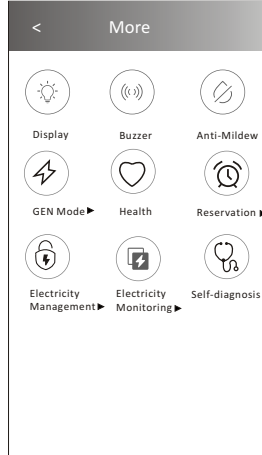


## Air conditioner control-More(Additional functions)

1. Tap the More button to operate additional functions if it appears on the screen.

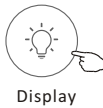


**Note:**  
Some air conditioner model  
don't have the more button.

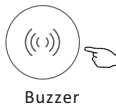


**Note:** The appearance maybe different , some icons  
will be hidden if the air conditional do no have this  
function or do not enable on the current mode.

2. Tap the "Display" to switch on/off the indoor LED display.



3. Tap the "Buzzer" to switch on/off the buzzing when operating through Wi-Fi APP.



4. Tap the "Anti-Mildew" button to activate the Anti-Mildew function, if it is available on the screen.  
After AC turning off , it will start drying , reduce residual moisture and prevent mould, after function finish, it will automatically turn off.

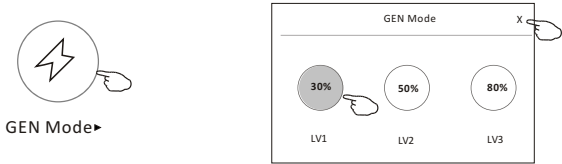


5. Tap the "Health" button to switch on/off the healthy function, if it is available on the screen.  
It activate the antibacterial ioniser function.  
This function only for models with the ioniser generator.

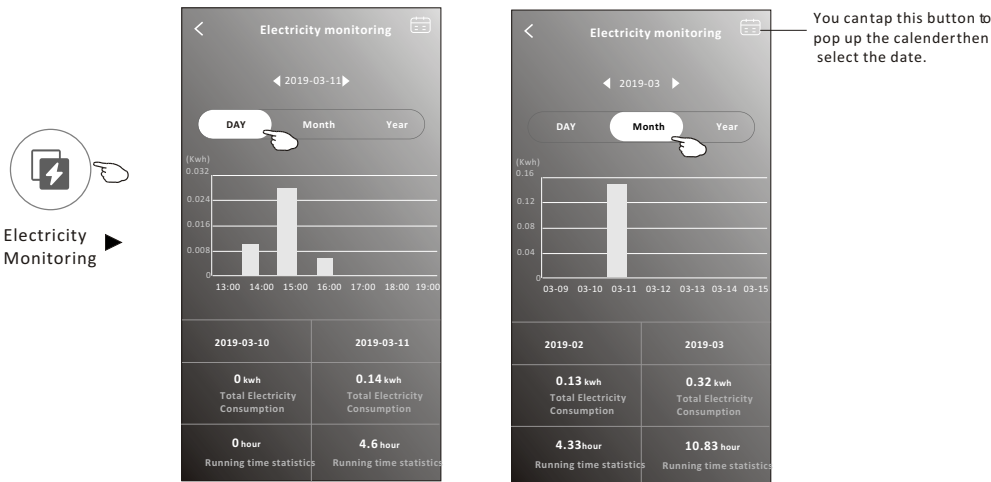


# Air conditioner control-Additional functions(More)

6. Tap the "GEN Mode" button, if it is available on the screen.  
In this Mode, you can choose one of the three levels of current.  
The air conditioner will maintain proper current to save energy.



7. Tap the "Electricity Monitoring" button if it is available on the screen.  
In this function, you can monitor the air conditioner electricity consumption.



8. Tap the "Self-Cleaning" button, if it is available on the screen.  
Check the details of the Self-Cleaning function on User Manual.

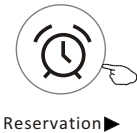


9. Tap the "8°C Heat" button , if it is available on the screen.  
This function help keep the room temperature over 8°C.  
Check the details of the 8°C Heat function on User Manual.



# Air conditioner control-Additional functions(More)

10. Tap the "Reservation" button , if it is available on the screen.
- You can set the time, repeat day, temperature, mode, fan speed, air flow as you desired and then tap Save to activate the function.
- The air conditioner will automatically reach your settings at the appointment time.



<

Reservation

14	17
15	18
16	19
17	20
18	21

Repeat settingMonday... >

Temperature25℃>

ModeCool>

Fan SpeedMid>

Precision Air FlowUp-Down Swing>

Save

<

Reservation

+

16:19:00

☐

ON,Cool,Mid,Up-Down Swing 25℃,M...

After the reservation is setup, the air conditioner will automatically reach your setrequirement at your appointment time.

11. Tap the "Self-diagnosis" button, if it is available on the screen.
- The air conditioner will automatically diagnosis itself and indicate the Error code and the problem instructions if possible.



<

Self-diagnosis

48%

Checking

Cancel

<

Self-diagnosis

100%

Complete

Error code: E0

Indoor and outdoor

communication failure

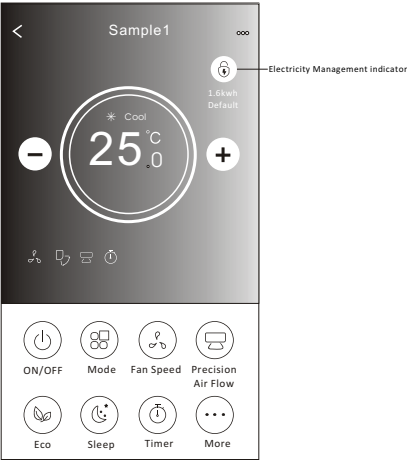
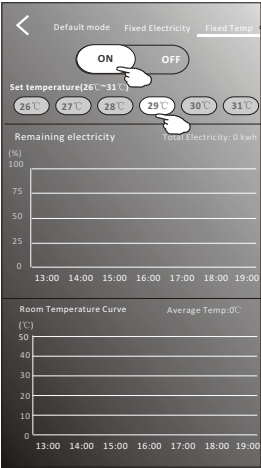
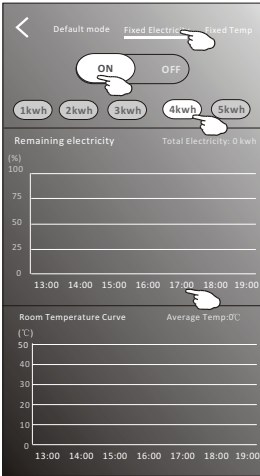
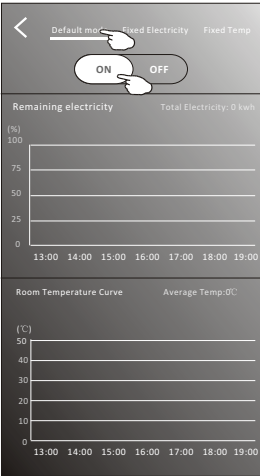
OK

# Air conditioner control-Additional functions(More)

12. Tap the "Electricity Management" button if it is available on the screen.

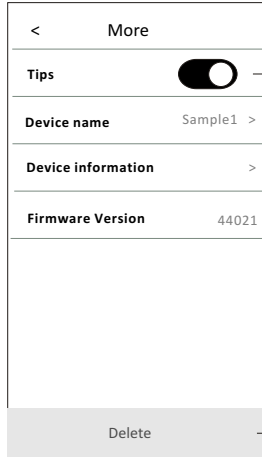
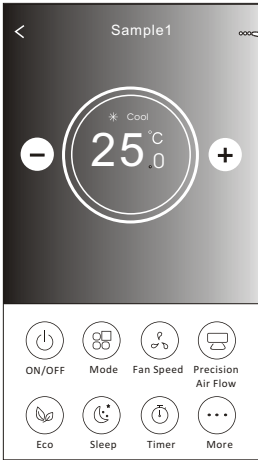


Fix Mode	Air conditioner actions
Default mode	AC auto operate.Ultimate smart energy saving, have a comfortableand cooling sleep atnight.
Fixed Electricity	AC auto operateas per the fixedelectricity power, theuser can select thefixed electricity power every night.
Fixed Temp	AC auto operateas per the fixed temp,the user can select different temp everynight.



## Tips of the device

Tap . . . in the upper right corner of the device main screen.



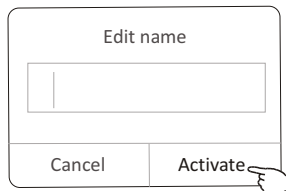
Tap rightor left of thebar to switch on/offthe tips below.

Tap to Edit name(rename).

Tap to get the device information.

Tap to delete the device.

< Device information	
PID	00000xxxxxx
DID	00000xxxxxx
MAC	34.ea.xxxxxx
Device IP	192.168.xxxxxx
Access cloud	106.xxxxxx
Data cloud	47.xxxxxxx
Copy all	



Input the new name and tap Activate.

## News

1. Tap News in the bottom of the device list screen.

2. Tap the device name and you can check the news of the device when operation.



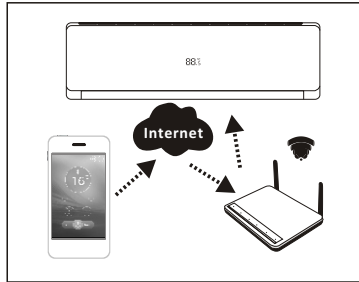
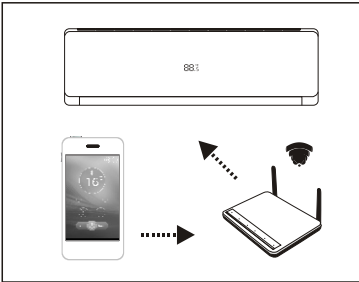
# Share the device

## 1. Online, Offline

📶 Online, You can control the air conditioner through Wi-Fi without Internet in the same Wi-Fi home network, or you can control the air conditioner through Internet base on mobile network (3G/4G) or other Wi-Fi resources.

Device list		+
	Sample1	📶 >
	Sample2	📶 >

📶 The air conditioner is off or connecting issue.

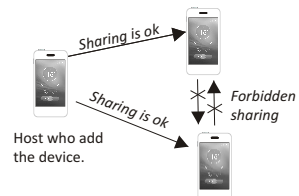


2. Tap Share in the bottom of the device list screen.

3. Tap Sharing device.

4. Tap share and send the QR code to other people.

5. Other people have to get into the Device Sharing screen of this APP to use the integrate scanner to scan the QR code.



Scanner

< Sharing device

Share all devices to friends

Sample1

Sample2

Share

Device Sharing

Sharing device

 2 >

Sharing members

 3 >

< Share QR code

Share QR code to friends, effective within 5 minutes.

Refresh

< Share members

136\*\*\*\*\*

136\*\*\*\*\*

Delete



Slide the name from left to right  
Tap Delete to remove the sharing member

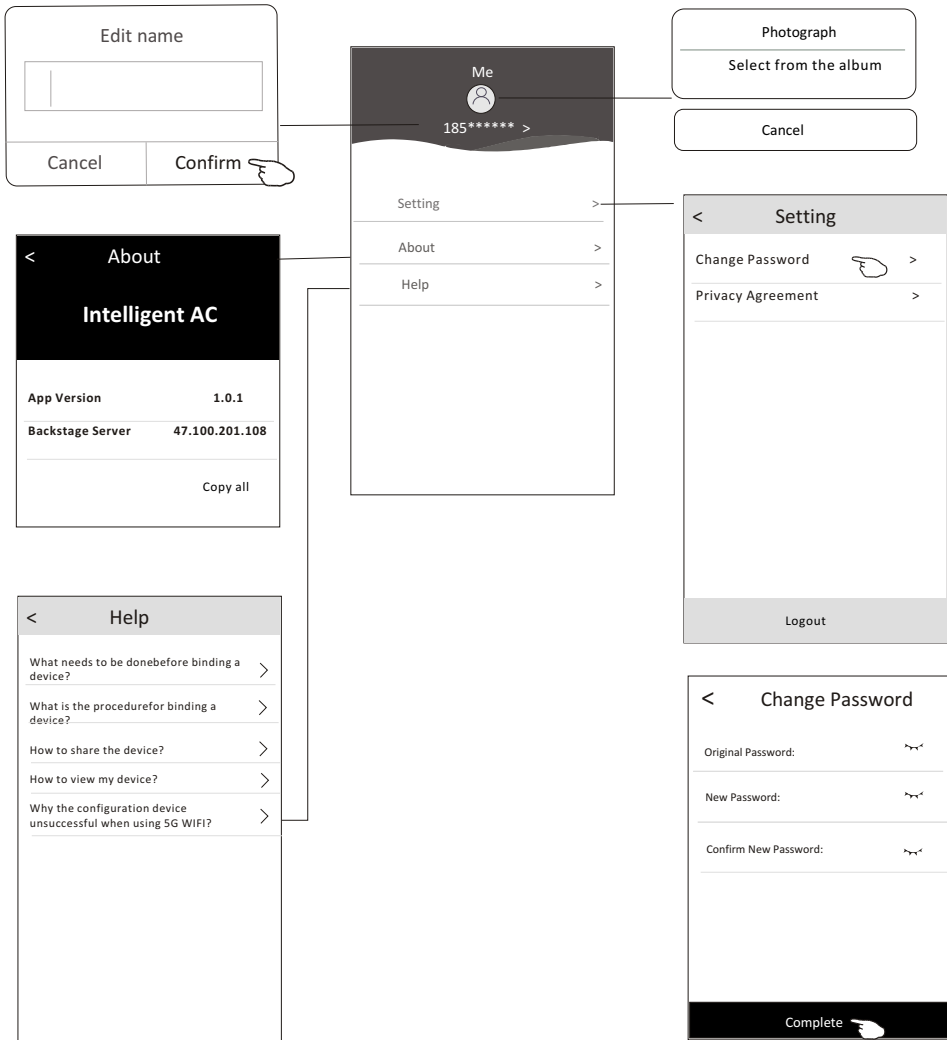
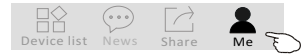
Note:  
It's a sample, don't scan. Scan the sharing QR code on your friend phone.  
And must use the integrate scanner.

Tap Refresh if QR code is noneffective.

Device list		+
	Sample1	📶 >
	Sample2	📶 >

# Account and Help

1. Tap  in the bottom of the device list screen.
2. Tap  to take or choose a picture for your account.
3. Tap your account name to edit the name.
4. Tap setting to change your login password if possible.
5. Tap About to check the APP version and Backstage Server.
6. Tap Help to get some operate instructions and solutions of problems.



Tap completeto confirm the change



## Notice

1. For technical update, there is maybe deviation of the actual items from what is on the manual. We express our apologies. Please refer to your actual product and APP.
2. Smart air conditioner APP can be altered without notice for quality improvement and also be deleted depending on the circumstances of manufacturing firms .
3. In case Wi-Fi signal strength is weakened, smart App may be disconnected. So make sure the indoor unit near to wireless router.
4. DHCP server function should be activated for wireless router.
5. The internet connection may fail because of a firewall problem. In this case, contact your internet service provider.
6. For smart phone system security and network setting, make sure Smart air conditioner APP is trusted.

## Trouble Shooting

Description	Analysis of cause
<b>Air conditioner can't be configured successfully</b>	<ol style="list-style-type: none"><li>1. Check the mobile connected Wi-Fi address and password is correct;</li><li>2. Check the air conditioner under configuration status;</li><li>3. There are any firewall or other restrictions have been set or not;</li><li>4. check the router work normally;</li><li>5. Make sure air conditioner, router and mobile work within signal scope;</li><li>6. Check router shielding App or not;</li></ol>
<b>Mobile can't control air conditioner</b>	<p>Software display: Identification failed, It means the air conditioner has been reset, and the mobile phone lost control permission.</p> <p>You need to connect Wi-Fi to get permission again. Please connect the local network and refresh it. After all still can't work, please delete air conditioner and wait its refresh.</p>
<b>Mobile can't find air conditioner</b>	<p>Software display: Air conditioner out of line. Please check network working;</p> <ol style="list-style-type: none"><li>1. The air conditioner has been reconfiguration;</li><li>2. Air conditioner out of power;</li><li>3. Router out of power;</li><li>4. Air conditioner can't connect to router;</li><li>5. Air conditioner can't connect to network through the router (under remote control mode);</li><li>6. Mobile can't connect to router(Under local control mode);</li><li>7. The mobile phone can't connect to network (under remote control mode).</li></ol>